ORDERING PERIOD: An e-mail will be sent at a TBD date to any student who is enrolled at Ohio State for Spring or Summer Semester and to any incoming student who has paid his/her university acceptance fee by early May. The e-mail will include basic ordering information regarding the upcoming student ticket ordering process for the 2020 Ohio State Football Season. This email will be sent to your name.#@osu.edu email address, or to the email address on record in the OSU Ticket Office. (The Athletics Ticket Office cannot guarantee the delivery of this email for students who do not use and/or check their OSU email address frequently or who forward their email to a web-based email provider.)

The Athletic Council and Department of Athletics believe it is important that discounted tickets be used by the original purchaser or by someone within the same category, and, in principle, access to athletic event tickets at a discounted price is a privilege extended to members of the university community. This privilege does not entitle anyone to abuse the ticket policy by scalping or misusing tickets they purchase.

ORDERING WINDOWS: The student ordering period will be conducted using separate ordering windows, determined by class rank. The total allotment of tickets has been divided among each rank, based on the percentage of enrollment within each rank. Ticket ordering window dates and times have been assigned based on student rank as of the end of the 2020 Spring Semester.

<table>
<thead>
<tr>
<th>Rank</th>
<th>Window Opens</th>
<th>Window Closes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rank 4</td>
<td>Mon., May 18th at 4:00pm</td>
<td>Tues., May 26th at 5:00pm</td>
</tr>
<tr>
<td>Rank 3</td>
<td>Tues., May 19th at 4:00pm</td>
<td>Tues., May 26th at 5:00pm</td>
</tr>
<tr>
<td>Rank 2</td>
<td>Wed., May 20th at 4:00pm</td>
<td>Tues., May 26th at 5:00pm</td>
</tr>
<tr>
<td>Rank 1</td>
<td>Thurs., May 21st at 4:00pm</td>
<td>Tues., May 26th at 5:00pm</td>
</tr>
<tr>
<td>Guest Ticket Sale (if available)</td>
<td>Fri., May 22nd at 4:00pm</td>
<td>Tues., May 26th at 5:00pm</td>
</tr>
</tbody>
</table>

Student ordering periods will start in class rank order to give upperclassmen priority, with classes being separated by 24 hours, and all ordering windows will close at 5:00pm on Tuesday, May 26th.

Once the supply of tickets is exhausted, students may add themselves to the ticket wait list by following the instructions included later in this document. Please note that waiting list requests will only be accepted for the home game ticket packages and ONLY after the supply of tickets has been exhausted.

STUDENT RANKS: Ranks used for designating ordering windows and for seat assignments are determined by the number of credit hours earned through Ohio State for undergraduate and graduate students, or terms completed for professional students.

Undergraduate/Graduate Students:
- Rank 1 – 0-30 credit hours of coursework earned through OSU as of the end of Spring Semester 2020
- Rank 2 – 30.5-60 credit hours of coursework earned through OSU as of the end of Spring Semester 2020
- Rank 3 – 60.5-90 credit hours of coursework earned through OSU as of the end of Spring Semester 2020
- Rank 4 – 90.5 credit hours or more of coursework earned through OSU as of the end of Spring Semester 2020

Professional Students:
- Professional student class rankings are determined by each individual college. If you have questions, please contact your college.

Additionally, graduate and professional students will maintain the highest rank attained as an undergraduate student if that undergraduate work was completed at The Ohio State University, and that rank is higher than their current rank in their graduate or professional program. If you have questions regarding your class rank, please contact your academic advisor.

ELIGIBILITY: Students must be enrolled as a full-time student at Ohio State (enrollment at other universities does not count towards full time status) for the autumn semester with all fees and tuition paid (or first payment made, if enrolled in TOPP program) to be eligible to pick up student season tickets. If your program is not listed below (i.e. GAA, GRA, GTA), full time status varies depending on the program/appointment with the University. Please see your program coordinator/academic advisor for more information regarding your specific program.

The definition of a full-time student is:
- Undergraduate: 12 hours or more
- Master, Doctoral Candidate and Graduate Professional: 8 hours or more
- Post Doctoral (Post Candidacy): 3 hours

- Students who are graduating at the end of the autumn semester and do not meet the full time student status requirement may still receive a season ticket by having their respective college advisor fill out an online form stipulating that the reason this student is not full time is that they will be graduating at the end of the autumn semester.
Many programs at Ohio State include an internship as part of their curriculum. If you are doing an internship during the autumn semester you still have to be registered as a full time student to be eligible for student football tickets. If you have any questions regarding your specific internship, please contact the OSU Ticket Office.

Please note: You may lose your ticket privileges if (a) you have engaged in conduct that is determined, by either OSU or the NCAA, to be in violation of any NCAA rule or if, in OSU’s reasonable discretion, you have otherwise taken any action that jeopardizes the eligibility of OSU’s programs or its student-athletes; or (b) you have transferred your ticket(s) in such a way that has proven to be detrimental to the ticket recipient(s) and/or Ohio State.

HOME GAME TICKET OPTIONS:

- Each eligible student has the opportunity to purchase one home game student ticket package, or two if married, based on ticket availability. To be eligible for two tickets, students must be married at the time of ticket pickup. See below for more details regarding each option:

<table>
<thead>
<tr>
<th>Ticket Package</th>
<th>Games</th>
<th>Seating</th>
<th>Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>Full Season – Reserved</td>
<td>Includes all 7 home games</td>
<td>Reserved seats based on class rank</td>
<td>$252</td>
</tr>
<tr>
<td>Full Season – Block “O” North</td>
<td>Includes all 7 home games</td>
<td>All seats are general admission within the section</td>
<td>$272</td>
</tr>
<tr>
<td>Full Season – Block “O” South</td>
<td>Includes all 7 home games</td>
<td>All seats are general admission within the section</td>
<td>$272</td>
</tr>
<tr>
<td>Big Ten Conference – Reserved</td>
<td>Includes 4 Big Ten home games</td>
<td>Reserved seats based on class rank</td>
<td>$144</td>
</tr>
</tbody>
</table>

- The cost for a reserved full season student ticket package includes a non-refundable $14.00 service charge for each ticket package. The cost for a reserved Big Ten student ticket package includes a non-refundable $8.00 service charge for each ticket package.

- Below is 2020 home football schedule. The games in bold (Bowling Green and Buffalo) are non-conference home games that are not part of the Big Ten student ticket package:

  September 5  Bowling Green*
  September 19 Buffalo*
  September 26  Rutgers
  October 10   Iowa
  October 31   Nebraska
  November 7   Indiana
  November 28  Michigan

- Both the full season ticket package and the Big Ten ticket package will be available during the ordering window for each class rank.
- Away games will also be made available during a separate away game ticket sale for students.

BLOCK "O": Established in 1938, Block "O" is the nationally-recognized, official student cheering organization of The Ohio State University. Through athletic events, philanthropy, and student involvement, Block "O" aims to foster Buckeye pride within students, alumni, and fans everywhere. Much of the atmosphere you see at the games is a result of the spirit Block "O" creates. You will aid the Block in spreading energy by leading cheers, starting Stadium "O-H-I-O", creating visually-stunning card stunts, and creating a defining white Block "O" with capes.
Block “O” South is located in section 39A and Block “O” North is located in sections 1A and 2A of Ohio Stadium. Block “O” South seating and Block “O” North seating will only be offered as part of the full season student ticket package.

- All seating in both Block “O” sections is general admission. There are no assigned seats in the sections and those who arrive first will be seated first.
- Students wishing to sit together in Block “O” must all purchase the same Block “O” ticket packages and arrive at the game at the same time; no seats can be reserved.
- The cost for a Block “O” full season student ticket package (available in the south end zone in 39A or the north end zone in 1A/2A) is $272.00, which includes the $20 Block “O” membership fee and a non-refundable $14 service charge per package.

For more information on Block “O”, visit www.blocko.org, email blocko@osu.edu, or check out Block “O” on Facebook, Twitter, and Instagram!

**Block “O” Membership Fee includes:**

- The Official Block “O” T-shirt; received during Welcome Week.
- The ability to earn unique rewards by accumulating Blockie Points. Blockie Points are given to members who attend Block “O” sponsored events throughout each semester.
- Promotional giveaways at select individual games, including free T-shirts, rally towels, and other giveaways.
- Access to all-inclusive football viewing parties to cheer on the Buckeyes while enjoying free food and drinks.
- Eligibility to attend Block “O” road trips for involved Block “O” members.
- Subscription to our weekly newsletter to keep you up to date with all the official Block “O” student sections, which include: soccer, volleyball, hockey, basketball, gymnastics, wrestling, baseball, lacrosse, and tennis, in addition to information about socials and philanthropic events.
- A way to get involved in and impact the largest student organization at The Ohio State University.

**GUEST TICKETS:**

- If ticket availability in the student sections remains after May 22nd at 4pm, students who successfully ordered a full season student ticket package or a Big Ten student ticket package will have the chance to order a non-discounted Guest Ticket package to be seated with their student ticket(s). The Guest Ticket package that the student will be eligible to purchase will correspond with the ticket package that the student purchased for themselves, and students wishing to be seated in a group will have the opportunity to add Guest Tickets to their group during the group seating process.
  - Subject to availability, the ordering period for Guest Tickets will begin at 4:00pm on Friday, May 22, 2020 and end at 5:00pm on Tuesday, May 26, 2020 or until inventory in the student sections is exhausted.
  - Students will follow a process similar to the one used to purchase their original ticket package, reusing the access code provided for their original purchase.
  - If available, Guest Tickets will be very limited. Each student, married or single, who ordered a student ticket package will have the chance to purchase one (1) Guest Ticket at the full public price.
  - Guest Ticket price for the full season package (7 games) will be $716.00 which includes a non-refundable $14.00 service charge for each ticket package. Guest Ticket price for the Big Ten package (4 games) will be $526.00 which includes a non-refundable $8.00 service charge for each ticket package.
  - Please Note: Guest Tickets are not available for either Block “O” section.

**WAITING LIST PROCESS:**

The student football ticket waiting list opens Monday, June 1st at 8:00am and will only be used for those students who meet one of the below criteria:

1. A student who was not able to procure tickets during their appropriate ordering window.
2. A specific student ticket package (full season or Big Ten Conference) is sold out and the student wishes to switch their order to that package.
3. Block “O” seating is sold out and a student wants to switch from reserved seating to Block “O” (or vice-versa).
4. Purchased seating in Block “O” South and would like Block “O” North (or vice-versa).
5. A package is sold out and a married student forgot to purchase an additional ticket for their spouse/partner.

**IMPORTANT** - All wait list requests must be submitted online through the Ohio State Student Ticket Account Manager site accessible at http://go.osu.edu/StudentTix. Entries to the waiting list will be added in the order in which they are received and those on the waiting list will automatically be charged if/when a ticket becomes available.

If additional seating inventory is available at the time the waitlist opens for a specific package, students may have the opportunity to purchase that specific package without joining a waitlist, based on availability through the Ohio State Student Ticket Account Manager site.
PLEASE NOTE: Wait list requests will be fulfilled from inventory made available from students requesting refunds prior to the deadline and/or students not being eligible to claim their ticket(s). We encourage students who joined the Block “O” wait list (to switch from reserved to Block “O”) to join a seating group for their reserved student ticket package prior to the group seating deadline if you have not yet been contacted regarding the fulfillment of your wait list request.

- Detailed screenshots of the waitlist process will be available soon!

GROUP SEATING: Online window open: Monday, June 1st through Friday, June 12th

You must first complete your ticket purchase before you are able to submit your request for group seating. Students who have purchased reserved seating and wish to be seated with other students should follow the instructions below to complete the group seating process. The group seating window will be open from Monday, June 1st at 9:00am to Friday, June 12th at 5:00pm. The group seating window will be available only for home games (for away games, students who wish to sit together must pick up their tickets at the same time).

Students who have purchased seating in Block “O” will not be able to facilitate group seating for their tickets as Block “O” is a general admission first-come, first-served seating area. Students wishing to sit in a group in Block “O” must all purchase Block “O” tickets and arrive at the game at the same time to sit together.

As a reminder, student seating is allocated based on the lowest class rank in the group. Class ranks used are the class ranks as of the end of Spring Semester 2019, and are defined by the University as the following:

Undergraduate/Graduate Students:
- Rank 1 – 0-30 credit hours of coursework earned through OSU as of the end of Spring Semester 2020
- Rank 2 – 30.5-60 credit hours of coursework earned through OSU as of the end of Spring Semester 2020
- Rank 3 – 60.5-90 credit hours of coursework earned through OSU as of the end of Spring Semester 2020
- Rank 4 – 90.5 credit hours or more of coursework earned through OSU as of the end of Spring Semester 2020

Professional Students:
- Professional student class rankings are determined by each individual college. If you have questions, please contact your college.

Additionally, graduate and professional students will maintain the highest rank attained as an undergraduate student if that undergraduate work was completed at The Ohio State University, and that rank is higher than their current rank in their graduate or professional program.

If you believe there is a discrepancy in your class rank, your academic advisor must submit an online form by 5:00pm on June 5th to the OSU Athletics Ticket Office for review.

Each group should designate a group leader who will create the group and inform all desired members of the group name and password. The group leader may limit which class rank(s) may join his/her group. For example, if a group of rank 4s wish to remain as such, the system will not allow students of any other rank to join their group. The group leader defines this restriction during the Group Creation process.

If adjustments to your group seating selection need to be facilitated after you have joined a group, each student must edit his/her own order by following the steps below. Changes to groups may only be made while the group seating window is open. Group changes will not be possible after the group seating window is closed on Friday, June 12th at 5:00pm. No exceptions.

Step-by-step instructions for creating, joining, and editing student seating groups will be available soon!

SEAT ASSIGNMENTS:
- Student seats for non-conference games will be located in the south end zone, or Block “O” North in the north end zone. Student seats for the Big Ten conference games will be located in the north and south end zones. See the last page of this document for a seating diagram.
- Class ranks used for seat assignments are the OSU class ranks as of the end of Spring Semester 2020, and are defined as previously mentioned above. If you believe there is a discrepancy in your class rank, your academic advisor must submit an online form by 5:00pm on June 5th to the OSU Athletics Ticket Office for review.
- As a reminder, seating for students electing to be grouped with other students is assigned based on the member of the group with the lowest class rank.
- Students who order the full season package may request to be grouped with students who order the Big Ten Conference package.
- Students who order the full season package may be assigned one seat location for the non-conference games and a different seat location for the conference games.
• Seats will be filled starting with the lowest available deck, at the best yard line location, until that deck is filled. We will proceed to the next available deck, at the best yard line location, until that deck is filled and so on.

**TICKET DELIVERY:**

• All student football tickets will be accessed via mobile phone. Details are located on the [Student Mobile Ticket Hints](#) page on how to manage your mobile season tickets on your account.

**Please note:** You may lose your ticket privileges if (a) you have engaged in conduct that is determined, by either OSU or the NCAA, to be in violation of any NCAA rule or if, in OSU’s reasonable discretion, you have otherwise taken any action that jeopardizes the eligibility of OSU’s programs or its student-athletes; or (b) you have transferred your ticket(s) in such a way that has proven to be detrimental to the ticket recipient(s) and/or Ohio State.

**REFUNDS:**

• Students who are not enrolled full time autumn semester at Ohio State (as defined by University guidelines) may request a refund. Please note that all service charges and/or processing fees are NON-REFUNDABLE.
• Requests for refund will be accepted via hand-written request or e-mail from the original ticket holder’s OSU e-mail account, as long as it is received prior to the deadline. The refund request should include the full name, phone number, OSU e-mail address and the item(s) requested to be refunded.
• Refund requests must be received in the OSU Athletics Ticket Office by the indicated deadlines to be considered:
  - Refund request deadline for Full Season student ticket package: **August 14, 2020**
  - Refund request deadline for Big Ten student ticket package: **September 25, 2020**
  - Refund request deadline for away games: **August 14, 2020**
• **NO REFUNDS WILL BE GRANTED AFTER THE DEADLINE(S)**

**AWAY GAME TICKET OPTIONS:**

• A limited number of away game football tickets will be made available during the away game ticket sale to students, which will occur after the initial sale of student season ticket packages during the dates and times listed below. Away game orders will only be accepted online through the Ohio State Student Ticket Account Manager site accessible at [http://go.osu.edu/StudentTix](http://go.osu.edu/StudentTix).

<table>
<thead>
<tr>
<th>Rank</th>
<th>Window Opens</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rank 4</td>
<td>Wed., June 10th at 1:00pm</td>
</tr>
<tr>
<td>Rank 3</td>
<td>Wed., June 10th at 2:00pm</td>
</tr>
<tr>
<td>Rank 2</td>
<td>Wed., June 10th at 3:00pm</td>
</tr>
<tr>
<td>Rank 1</td>
<td>Wed., June 10th at 4:00pm</td>
</tr>
</tbody>
</table>

• To be eligible to receive away game tickets for the 2020 football season, you must have purchased (and be eligible to pick up) the full season student ticket package or the Big Ten student ticket package during your home game ordering window.
• Tickets for each away game will be available during the ordering window for each class rank. Tickets will be sold on a first-come first-served basis during each ordering window. **PLEASE NOTE: Historically, away game tickets sellout very quickly.**
• The below games will be made available during each ordering window. All ticket prices listed below include any applicable service charges.

- September 12 @ Oregon cost $189
- October 17 @ Michigan St. cost $130
- October 31 @ Nebraska cost $130
- November 14 @ Maryland cost $93
- November 21 @ Illinois cost $90
• **Away Game Ticket Pickup:**
  Those who purchase away game tickets through the student allotment will receive an e-mail closer to the respective away game providing them with further details regarding away game ticket pickup. Away game tickets are not available for pick up until the designated pick up dates. Those who purchase student away game tickets and are interested in sitting together must arrive together for ticket pick up.

• **Away Game Ticket Refunds:** Students who need to request a refund for any of their away game tickets must do so via email to athletic.tix@osu.edu by August 14th, 2020. No refund requests will be granted after the deadline.