This is an exciting time to be a part of Ohio State Athletics. Utilizing technology that provides a fully-immersive 3D interactive seating diagram and real-time seat availability data, full season ticket holders now have the opportunity to select their own seat locations online.

Full re-seating of Ohio Stadium occurs every four years, beginning with the 2016 season. Seat selection windows begin after all season ticket orders have been processed, and are assigned based on the priority point system. For renewing season ticket holders, seat selections made beginning with the 2016 season are guaranteed through the 2019 season, as long as qualifying gifts (if applicable) and ticket payments are made by the appropriate deadlines. Renewing public season ticket holders will be given the opportunity each season to move their seats to available open inventory if desired, but are not required to select new seats until the next full seat selection which occurs prior to the 2020 season. Faculty/Staff full season ticket holders are required to select seats each season. Any seats that were not previously selected need to be selected during assigned seat selection windows or they will be assigned by the Athletics Ticket Office from remaining available inventory at the conclusion of the seat selection process.

Access to the Seat Selection process will be provided via My Ohio State Buckeyes Account, and will utilize the Ohio State Football Virtual Venue™. This unique and interactive tool will provide you with the ability to view and select the best available seats according to your individual preferences directly from your computer. You will be able to view available seating any time after your seat selection window opens until your seat selection window closes. We encourage you to take a few moments to read through this instruction manual so you can familiarize yourself with the seat selection process. Additional details of the seat selection process including answers to many common questions can be found by referencing OhioStateBuckeyes.com/seatselection.

If you need assistance using the Ohio State Football Virtual Venue™, please feel free to contact the Ohio State Athletics Ticket Office by email to athletic.tix@osu.edu or by phone at 1-800-GOBUCKS. As always, all potential seating assignments are subject to availability.

Please note: If you indicated during the ordering period that you require wheelchair accessible seating for the upcoming season, please contact the Ohio State Athletics Ticket Office by phone at 1-800-GOBUCKS during your seat selection window for appropriate seating assignments.

Let’s Get Started!
Log into Your Ohio State Buckeyes Account.
https://am.ticketmaster.com/buckeyes/

Log in using your email address on file with the Athletics Ticket Office and password. If you have forgotten your password, click on the “Forgot Your Password” link and a temporary one will be sent to the email in your ticket office account.
If you have a seat selection window scheduled in your account, a message will pop up once you log in and direct you to the Preview or Seat Selection process.

You can also access the Preview or Seat Selection process by clicking “Select your Seats” from the Login or Dashboard pages.
All seats eligible for the seat selection process will appear here. **Seats with an actual seat location (i.e. Section 26AA, Row 7, Seat 32,33) have already been assigned based on your selection from previous seasons and do not need to be re-selected if you wish to retain them.** You may browse available inventory by clicking the ‘Select Seats’ button - your seats will not be released at this step.

Seats with no seat location (i.e. Section TBD1) will need to be selected during your seat selection window. Any TBD seats not selected will be assigned by the Athletics Ticket Office from remaining available inventory after the completion of the Seat Selection Process.

If your Seat Selection Window has not opened yet, clicking “Select Seats” on this screen will take you to the inventory preview screen. From the preview, you’ll be able to view seats that are currently available, but you won’t be able to add any seats to your cart until your Seat Selection window opens.

*Seats you see as available in Preview Mode may not still be available when your Seat Selection window opens.*

Select the seats you would like to assign by **clicking “Select Seats”** next to your seats. Seats not eligible for the seat selection process (club seats or suites) will not appear in this screen. Click ‘**next**’ at the top of the page when you’re ready to proceed.

**Please Note:** The price of the seats you were invoiced for is listed on this screen. Seats at a higher price (B-Box and D-Box) may be available for selection during the process. If you select more expensive seats, you will be prompted for the additional payment at the end of the seat selection process. You will also be prompted to re-enroll in a payment plan (if desired) at the end of the process.
The Ohio State Football Virtual Venue™ Indicates available sections for you to select. The navigator on the bottom right will allow you to select different aerial views of Ohio Stadium. If you'd like to view only the lower level of the stadium to show seat availability in B-Deck, highlight the Level Navigator in near the top right corner and select “Lower Level”.

Icons above each section with availability will show you the number of available seats within that section.

Hovering over a section will show you a few from that area of the stadium. Click on a section you are interested in to view specific seat availability within that section.
Once you have selected a section, any seats that are green are available for you to select. Please Note: other customers will be looking for seats at the same time you are, so available inventory may change quickly.

Hovering over a seat will provide you a view from that area of the stadium. Once you have found seats you wish to select, click “Add All to Cart” and hit “Continue”.

If you are logged into your account in Preview Mode when your seat selection window opens, you will need to log out of your account and back in to add seats to your cart.

**IMPORTANT:** Your seats have not been held for you until you click “Proceed to Checkout” on the next screen and proceed to the next screen! Seats will be released from your cart after 10 minutes.

**Guidelines for selecting and holding seats:**
If your selection doesn’t follow these guidelines, the system will not allow you to select seats.

- You cannot leave single seats
- If you need assistance selecting seats, or if you require wheelchair accessible seating, contact the Ohio State Athletic Ticket Office via phone at 1-800-GOBUCKS during your seat selection window to make your selection.
The Review Your Order page will allow you to verify what seats you are releasing back to availability and your new seat location.

Once you’ve confirmed this information, click “Proceed to Checkout”
1. Select the Delivery Method for your football season tickets (Mail or Will call)
2. Re-select your payment plan or select to pay the remainder of your season ticket balance in full. *You must re-select a payment plan at this step, or the full balance remaining on your seats will be charged at checkout.

Click “I accept the terms and conditions” and hit Submit Order.

Once you’ve submitted your order, your original seat location will be released for others to select as their season ticket location.

You will receive a confirmation page as well as a confirmation email after you have clicked “Submit Order”. Please retain these for your records.
The People. The Tradition. The Excellence.