



2018-19 Ohio State Men's Basketball Student Season Ticket Information

STUDENT ORDERING PERIOD STARTS: September 12th at 4:00PM online only at go.osu.edu/StudentTix

Student Season Package – 11 Games for \$110

Wednesday	11/28	vs. Syracuse - FREE
Sunday	12/02	vs. Minnesota - \$10
Saturday	01/05	vs. Michigan State - \$10
Friday	01/18	vs. Maryland - \$10
Wednesday	01/23	vs. Purdue - \$10
Saturday	02/02	vs. Rutgers - \$10
Thursday	02/07	vs. Penn State - \$10
Thursday	02/14	vs. Illinois - \$10
Wednesday	02/20	vs. Northwestern - \$10
Tuesday	02/26	vs. Iowa - \$10
Sunday	03/10	vs. Wisconsin - \$10

Option Games

Thursday	11/01	vs. UNC Pembroke (exhibition) - \$10
Sunday	11/11	vs. Purdue Fort Wayne - \$10
Sunday	11/18	vs. South Carolina State - \$10
Tuesday	11/20	vs. Samford - \$10
Friday	11/23	vs. Cleveland State (at St. John) - \$10
Saturday	12/15	vs. Bucknell - \$10
Tuesday	12/18	vs. Youngstown State - \$10
Saturday	12/29	vs. High Point - \$10

Ordering Guidelines

STUDENT MEN'S BASKETBALL TICKETS WILL GO ON SALE FOR ALL GAMES ON THURSDAY, SEPTEMBER 12TH! THIS IS YOUR CHANCE TO SECURE YOUR SEATS IN THE NUTHOUSE FOR 2018-19! FROM SYRACUSE TO WISCONSIN, YOUR CLASSMATES ON THE MEN'S BASKETBALL TEAM NEED YOUR SUPPORT AS THEY TAKE ON SOME OF THE NATION'S BEST OPPONENTS IN THE SCHOTT! DON'T MISS YOUR CHANCE TO BE A PART OF THE NUTHOUSE, THE OFFICIAL 6TH MAN OF OHIO STATE MEN'S BASKETBALL!

Student Season Ticket Option: Each student will be given the opportunity to order a Student Season Package (11 games), two if married. The Student Season Package will be \$110 each (which includes a \$10 non-refundable processing fee).

Married Students: Married students who have not ordered two tickets in the past must contact the Ticket Office at 614-292-2624 as soon as possible to have their account updated to allow for the purchase of two tickets.

Big Ten / ACC Challenge vs. Clemson: Coach Holtmann and the Men's Basketball Program will be inviting all students to attend the Syracuse game for free. Seating is limited so students will be emailed instructions for claiming their ticket at a later date. **ALL STUDENTS PURCHASING THE STUDENT PACKAGE WILL AUTOMATICALLY RECEIVE A TICKET TO THE SYRACUSE GAME – PURCHASING THE STUDENT PACKAGE IS THE ONLY WAY TO GUARANTEE YOUR SEAT FOR THE GAME AGAINST SYRACUSE ON 11/28.**

Option Games: Each student will be given the opportunity to order one ticket to each option game, two if married. Student seating for the exhibition game and option games are limited.

Seating: All student seating is **General Admission**— A total of 2400 tickets have been allotted for the student packages, with 1400 in the lower bowl and an additional 1000 in the upper bowl. All student tickets will be delivered electronically. Students will need to bring their BuckID to the Southwest Rotunda the day of each game. After having their electronic ticket scanned, a hard ticket will be provided on a first-come, first-served basis for seating in the student sections. Students wanting to sit together must arrive at the game together.

Transfer Your Tickets: Students that are unable to attend a game have the option to transfer their ticket to another current OSU student through their Ohio State Buckeyes Student Account Manager.

Please Note: You may lose your ticket privileges if you have engaged in conduct that is determined, by either OSU or the NCAA, to be in violation of any NCAA rule or if, in OSU's reasonable discretion, you have otherwise taken any action that jeopardizes the eligibility of OSU's programs or its student-athletes.

How to order your student tickets:

STUDENT ORDERING PERIOD STARTS: September 12 at 4:00PM online only at go.osu.edu/StudentTix

Once the ordering window opens, follow the steps below to access your ticket options:

1. Go to go.osu.edu/StudentTickets
2. Click on "Purchase 2018-19 Student Men's Basketball Tickets "
3. Log in with your Account ID and password
4. Select the items (student package, exhibition game or option games) you would like to purchase
5. Follow the online instructions to complete your purchase.

** Remember to print the confirmation page at the end of your order to keep for your records*

**Methods of payment accepted: Visa, MasterCard, Discover & American Express*

REFUNDS:

Students who are not full time autumn semester (as defined by University guidelines) or who chose not to enroll are eligible for a refund. Please note that all service charges and/or processing fees are NON-REFUNDABLE. A refund request will be accepted via email from the original ticket holder's OSU e-mail account, as long as it is received prior to the deadline. The refund request should include the full name, phone number, OSU e-mail address and the item(s) you would like to have refunded and requests must be received in the OSU Athletic Ticket Office by the given deadline to be considered. The deadline to request a refund for the student tickets is **Thursday, October 26, 2018 at 5:00pm. NO REFUNDS WILL BE GRANTED AFTER THE DEADLINE.**

FREQUENTLY ASKED QUESTIONS:

What are the requirements to receive tickets?

Students must be enrolled as a full-time student with all fees and tuition paid to be eligible to receive student tickets. If your program is not listed below (i.e. GAA, GRA, GTA), full time status varies depending on the program/appointment with the University. Please see your program coordinator/academic advisor for more information regarding your specific program.

The definition of a full-time student is:

Undergraduate: 12 hours or more

Master, Doctoral Candidate and Graduate Professional: 8 hours or more

Post Doctoral (Post Candidacy): 3 hours

Students in their graduating semester who do not meet the full time student status requirement may order a season ticket by providing documentation at the time of pickup from their respective college advisor on department letterhead that stipulates that the reason this student is not full time is that they will be graduating at the end of the semester.

I am only interested in going to some of the option games. Do I have to buy the student package to be eligible to buy the option games?

Students **do not** have to purchase the student package to be eligible to purchase the option games.

How do I redeem my ticket on game night?

Each game day, students will line up at the student entrance to the Schottenstein Center (Southwest Rotunda). Depending upon the size of the line, arena personnel may issue wristbands to maintain the integrity of the line. Approximately 90 minutes prior to tip-off, the student entrance will open. Students will proceed to the ticket redemption area where their electronic ticket will be scanned to authenticate the student ticket(s). All attendees must will be required to show valid BuckID to gain entry. Upon verification, each attendee will be provided a hard ticket for a reserved seat in the student seating area, on a first-come, first-served basis, and will be required to enter the game immediately. As in the past, those wishing to sit together must arrive at the arena and have their electronic tickets authenticated at the same time.

If I cannot attend a game how can another OSU student use my ticket?

If students are not able to attend a game they will have the option to transfer their ticket to another OSU student through an online transfer process. A maximum of 4 tickets will be allowed to be transferred; however each student ticket will still require a valid BuckID to be shown at the student entrance for entry to the game.

Can I have my tickets printed rather than having them loaded on to my BuckID?

No. Student men's basketball tickets will only be delivered electronically.

What happens if I lose my BuckID?

If a student loses their BuckID they will need to go to the BuckID Office located on the 3rd Floor of the Ohio Union and get a new BuckID.